

DUVAL COUNTY PUBLIC SCHOOLS

Duval County School Police
1720 Lansdowne Dr., Rm 201
Jacksonville, FL 32211-5154-51
PH (904) 858-6100
FAX (904) 858-6122

INSTRUCTIONS FOR OBTAINING FINGERPRINTS FOR THE JESSICA LUNSFORD ACT (SPORTS OFFICIALS)

Log in to <http://duval.sofn.net> to register and set up appointments for fingerprinting.

*****VERY IMPORTANT*****

USE VENDOR NUMBER: **CC00305**

If you need assistance please call 904-858-6100.

If you have technical problems please call the toll-free helpdesk at 877-323-8885.

We also have an online Customer Support site, available at www.priderochholdings.com then click SUPPORT.

The site allows you to request specific services online. Examples of the services offered include:

- Request a copy of the Barcode Receipt
- Request a Refund
- Request a copy of the School District Clearance Notification
- Check the Status of Badge
- Request a replacement badge
- Update your email address

For each request above, you will need to provide specific details to confirm your identity before the service can be initiated.